



A New Way of Being Retreat Getaways

Terms & Conditions

General

A New Way of Being is not responsible for (a) any damage to, or loss of, property or injury to, or death of, persons occasioned directly or indirectly by an act or omission of any other provider, and (b) any loss or damage due to delay, cancellation, or disruption in any manner caused by the laws, regulations, acts or failures to act, demands, orders, or interpositions of any government, or by acts of nature, strikes, fire, flood, war, terrorism, sickness, theft, or any other cause(s) beyond their control.

The participant waives any claim against A New Way of Being for any such loss, damage, injury, or death. A New Way of Being reserves the right in their sole discretion to accept, decline to accept, or remove any participant from any event. A New Way of Being reserves the right, without penalty, to make changes to the program/itinerary whenever, in their judgment, conditions warrants, or if they deem it necessary for the comfort, convenience, or safety of participants. Participants assume responsibility for selecting activities appropriate to their physical abilities and interests and are personally responsible for being in sufficiently good health to undertake such activities.

Registration

All registrations are accepted in the order received. Early registration is strongly recommended since there are limited spaces available.

Flights and other forms of transportation to the country/city where the Retreat Getaway takes place are *not included*.

Local transfers to the Retreat Getaway venue *are included* subject to a confirmed advanced reservation.

Payment, Cancellation and Refunds

A payment equivalent to 75% of the total value of the Retreat Getaway package is required upon reservation. Payment of the 25% balance is due no later than 30 days before the Retreat Getaway start date. Once payment for a reservation has been received and the reservation confirmed, the following terms and conditions apply.

Should the reservation be cancelled between 90 days and 60 days of the Retreat Getaway start date, then 40% of payment made will be retained.

Should the reservation be cancelled between 59 days and 30 days of the Retreat Getaway start date, then 60% of the payment made will be retained.

Should the reservation be cancelled between 29 days and 15 days of the Retreat Getaway start date, then 80% of the payment made will be retained. Please note that, in the event of non-payment or late payment of the 25% balance owing, then 100% of the payment already made will be retained.

Should the reservation be cancelled within 14 days of the Retreat Getaway start date, then 100% of the payment made will be retained.

Notification of cancellation must be confirmed in writing and/or by email.

There is no refund, under any circumstances, for leaving a Retreat Getaway in progress.

A New Way of Being reserves the right to cancel a Retreat Getaway due to inadequate participant numbers. In the event that a Retreat Getaway is cancelled, all amounts already paid will be fully refunded.

Eligibility

Anyone under 18 must be accompanied by a parent or guardian.

Travel Insurance

For your protection, please ensure you are covered by the appropriate level of personal travel, personal health/medical and personal accident insurance.